# **SUNNY**

# Sun East's 24-Hour Bank-By-Phone System



#### **Menu Options**

Press 1 for Default option TOUCH TONE.

Press 2 to use SPEECH RECOGNITION.

- 1 ACCOUNT BALANCE
  (Follow the Prompts)
- 2 ACCOUNT HISTORY (Follow the Prompts)
- 3 FUNDS TRANSFER
  Transfer Funds Immediately
   Press or Say 1
  - Make an Immediate Payment
     Press or Say 2
- 4 CARD SERVICES

  Deactivate Your ATM/Debit Card

   Press or Say 1

**Deactivate Your Credit Card** 

— Press or Say **2** 

(610) 485-6800 or (800) 724-8022

- 5 ACCOUNT MANAGEMENT Stop Payment
  - Press or Say 1
    Stop Payment on a Specific
    Check Number
    - Press or Say 1
    - **Stop Payment on Check Range** 
      - Press or Say **2**
    - **Stop Payment Inquiry** 
      - Press or Say 3

#### **Change PIN**

— Press or Say 2

#### **Global Commands**

Main Menu	3*
Go Back	*
Repeat	#
Skip	5*
Change Member Number	9*
Main Menu	3*
Operator	0
(During Business Hours)	

### **Quick Guide**

# Keep Track of Your Account ID Numbers: Savings Checking Certificate IRA Auto Loan Home Equity Other

## **Helpful Hints**

- You can change your PIN
- Use the asterisk (\*) as a decimal point when entering funds (e.g., enter 54\*27 for \$54.27)
- Your Account ID Number is the 4-digit number that identifies each savings or loan account
- Your can search for checks or deposits by date, amount or check number